

## Refund Policy

Refund of any transaction will completely depend on NewsWallet. We have a set of parameters which are checked upon which the refund is initiated or cancelled. Any dispute upon occurred, shall be brought to NewsWallet's notice by sending an email to us at [newswalletapp@gmail.com](mailto:newswalletapp@gmail.com) upon which we will start with the process. Further details will be shared to the user once the Docket number is created.

Please comply with us!

Category	Return Period (working days)
NewsWallet Points (If any unwanted deduction has been occurred in your account, please mail us at <a href="mailto:newswalletapp@gmail.com">newswalletapp@gmail.com</a> )	5 days
PayTm (If any unwanted deduction has been done from your PayTm wallet through NewsWallet, please mail us at <a href="mailto:newswalletapp@gmail.com">newswalletapp@gmail.com</a> )	10 days
Cheque (If any unwanted deduction has been done from your NewsWallet cheque, please mail us at <a href="mailto:newswalletapp@gmail.com">newswalletapp@gmail.com</a> )	10 days
Others (Any issue regarding any transaction, please feel free to mail us at <a href="mailto:newswalletapp@gmail.com">newswalletapp@gmail.com</a> )	10 days

### Note:

Refund Policy after successful transaction is applicable if that particular transaction was done by mistake or because of any technical issue. Any transaction once done willingly, and then upon mood change will not be refunded

### Refund Processing

If you're facing any issues with any transaction done through NewsWallet, we shall help you by verifying and trying to resolve your issue as part of the return verification process. The Issue resolution steps may be shared with you as self-help or with assistance over call or an email. The transaction will be refunded, if the issue has not been resolved.